Office use only

Policy Number:.....SUA/002395

Claim Number:.....

AUSTRALIAN BASEBALL FEDERATION



PERSONAL INJURY CLAIM FORM

INSURANCE BROKER FOR THE AUSTRALIAN BASEBALL FEDERATION;

Willis Australia Limited **HEAD OFFICE** Level 5, 179 Elizabeth Street, SYDNEY NSW 2000 Phone (02) 9285 4111

local call cost only 1300 WILLIS (i.e 1300 945 547)

Fax (02) 9283 5276

Email: sports.au@willis.com Website: www.willis.com.au

CLAIM FORMS ARE TO BE SENT TO;

Claims Services Australia PO Box 2717 **TAREN POINT NSW 2229** Phone (02) 9541 8423

local call cost only 1300 363 413

Fax (02) 9524 9003

Email: sua@claimsservices.com.au

AUSTRALIAN BASEBALL FEDERATION SUMMARY OF INSURANCE COVER

Death & Permanent Disablement

A lump sum benefit is payable in the event of death or a Permanent Disability. The scale of benefits is defined in the policy. The death benefit is \$100,000 (other than anyone under 18 years old \$20,000 maximum). The paraplegia and quadriplegia benefit is \$200,000.

Non Medicare Medical Expenses

Reimburses up to 80% of Non-Medicare medical expenses up to a maximum of \$2,250. Claimable expenses are private hospital, ambulance, dental etc, net of any recoveries from private health insurance – subject to a nil excess for claimants who are covered by private health insurance or \$20 for claimants who do not have private health insurance. Cover is limited to expenses incurred within twelve (12) months from the date of injury.

Student Assistance Benefit

Reimburses 100% of costs incurred up to a maximum of \$400 per week for up to fifty two (52) weeks being costs actually incurred for tutoring, travelling costs, etc, to assist the full-time student – 14 day excess.

Home Help Benefit

Reimburses non-wage earners up to 100% of cost incurred up to a maximum of \$400 per week for up to fifty two (52) weeks being reimbursement of actual costs incurred for cooking, ironing, washing, cleaning, child minding expenses as a result of injury, insured by the policy – 14 day excess.

Parents Inconvenience Allowance

Pays up to \$25 per day of costs to a maximum of \$1,500, whilst the child is hospitalised to off set costs incurred for baby-sitting, taxi fares etc. This benefit is only available for full time students under 25 years of age. The maximum benefit period is fifty two (52) weeks and the policy excess is 14 days.

Loss of Income

Cover for 80% of your net weekly income or up to a maximum of \$250 per week, whichever is the lesser. The benefit period is fifty two (52) weeks and the excess is 10 days.

Funeral Benefit

If a death benefit has been paid under capital benefits, an amount of \$5,000 is available for reimbursement of funeral expenses.

Membership Benefit

Important Notes

This insurance cover is underwritten by:-

Sports Underwriting Australia on behalf of Calliden Insurance Limited ABN 53 119 852 096 PO Box 288, KEW EAST VIC 3102

- 1. This information is only a summary of the cover provided. The policy with full conditions is available by contacting the Australian Baseball Federation (ABF).
- 2. This insurance program commences on 31 August 2009 and expires on 31 August 2010.
- Willis Australia Limited has arranged this insurance program to provide benefits to those registered members of the ABF who, through injury or accident, incur financial loss and who would not have otherwise received assistance. The program seeks to provide benefits to those most exposed and to maintain protection at the lowest possible cost to membership. It therefore cannot provide 100% cover or a benefit for every loss that occurs. Federal Government Legislation prevents insurance companies from paying any insurance benefit for a medical service that is covered by Medicare. This legislation also applies to the Medicare gap. In addition to these policies all members and officials are encouraged to take out private health insurance.
- 4. The ABF is not and does not represent itself as a registered insurance broker by endorsing the products outlined in this claim form.

Further details on the Australian Baseball Federation insurance program can be obtained by visiting www.willis.com.au/abf





HOW TO MAKE A CLAIM

Dear Australian Baseball Federation (ABF) member,

Please find attached a claim form. Before lodging this form, please ensure all sections are fully completed. Failure to complete all sections of this form properly may delay settlement of your claim.

- 1. Only one claim form (per injury) is required. A claim form should be completed and submitted as soon as you become aware that you will be making a claim. You do not have to wait until after you have completed treatment for your injury to lodge your claim form.
- 2. Please ensure that you fully complete pages 4 & 5 and sign and date the Declaration.
- 3. Please ensure that your Association official completes and signs the Association Declaration on page 4.
- 4. For claims involving Loss of Income:
 - a) You must complete page 6 and have your employer/salary officer to complete page 6. If self employed, you must have your accountant complete these details;
 - b) Have your Attending Physician complete the page titled "Doctor's Statement" on page 8.
- **5.** For claims involving Non-Medicare medical expenses:-

Medical treatment must be certified necessary by an attending physician and incurred within Australia. (An attending physician includes a general practitioner, physiotherapist, chiropractor, dentist).

- a) Have your Attending Physician complete the "Attending Physician" statement on page 8.
- 6. Please attach all original receipts (unless retained by your health fund). Hospital claims must be accompanied by an itemised receipt. If treatment is covered by your Private Health Fund please send their rebate advice with a copy of the relevant account.

Please note:

No cover is provided for Surgeons, Anaesthetists, Doctors, X-rays or other accounts which are partly covered by Medicare. The Australian Health Insurance Act does not permit us to contribute to any charges covered by Medicare (including the Medicare Gap).

The insurer will pay a percentage of the amount, as indicated in the Policy schedule, for private hospital, dental, ambulance (if not otherwise covered), chiropractic, physiotherapy, osteopath, naturopath, massage and pay for orthotics prescribed by a surgeon to aid recovery.

Subject to the Insurance Contracts Act 1984 any treatment rendered necessary by injury must be completed within 12 calendar months from the date of such injury occurring.

- 7. Once you have fully completed all sections of the claim form, please have your Association/Club complete and sign page 4 and confirm your injury occurred during a sanctioned activity.
- **8.** Once you have completed your claim form, please forward to Claims Services Australia. They handle all claims for the insurer. Their contact details are as follows;

Claims Services Australia PO Box 2717 TAREN POINT NSW 2229 Phone (02) 9541 8423

or

local call cost only 1300 363 413

Fax (02) 9524 9003

Email: sua@claimsservices.com.au

- 9. Your reimbursement cheques will be sent to you directly by Claims Services Australia.
- **10.** Once your claim is registered, you can submit ongoing invoices via Claims Services Australia. Claims Services Australia can also be reached on the above contact details should you wish to make enquiries relating to the progress of your claim.
- 11. If you have any further queries relating to your claim or the cover, please do not hesitate to call the Willis Sports Team on ph: (02) 9285 4111 or 1300 WILLIS (i.e 1300 945 547).





	PERSONAL AC	CIDENT CLAIM	FORM
CLAIMANT DETAILS			
Name of Association:	Name of Club:	Member No (if applicable):	Claimants Given Name: Surname:
Name of team/age group	/grade:		
Gender (please tick): * Male * Female	Occupation:		Date of Birth:
Address		State Postcode	Email:
Phone Number (work):	Home ()		Mobile
Please tick the category a	applicable * Player *	* Official * Coach	* Umpire * Other
If Other, please advise			
DECLARATION AGR	EEMENT AND AUTHO	ORISATION BY CLAIM	ANT
material nature relevant to the assess I hereby authorise Calliden Group Commission, any insurance compainsurance reference bureau, financi consultation, treatment including premployment records from past and processes to the collection, use and to assess the claim. Calliden Group privacy policy which is readily availated Signature of Claimant (or if un	ect and complete in every detail. I a ssment of my claim, that all benefits u Limited via Sports Underwriting At any, any hospital, physician, medical institutions including banks, the Tarescription of medication, copies of present employer, copies of accounts disclosure of personal information by a Limited via Sports Underwriting Austible upon request. Legal Guardian	gree that if I made any false or fraud nder this policy shall be forfeited. ustralia to collect and disclose informal practice, any medical services proaxation Department or my accountant hospital medical records and tests are and accountants statements including Calliden Group Limited via Sports Und stralia complies with the obligations of Date	on provided in this claim form and any attachments ulent statements, or have concealed information of a nation about me from and to the Health Insurance wider, any past or present employer, investigators, with respect to any sickness, injury, medical history, and reports, medical practice records, vocational and my taxation returns and assessments. Berwriting Australia and their service providers in order the Privacy Act 2001 and the principals laid out in our service. Club Official making this statement: State Postcode
	Baseball Federation Official, confin	m that the claimant was a registered	d and Financial member of this Australian Baseball
Federation Association / Club and	was an insured person as identified t, that the information contained in thi	in the Personal Accident Insurance	with Calliden Group Limited via Sports Underwriting the best of my knowledge and belief the information
Do you have any comme If yes, please detail	nts in relation to this claim	?	* Yes * No
Dated:		Signature of Associa	tion / Club Official:





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Policy Number:	SUA/002395
Claim Number:	

ACCIDENT DETAILS						
Describe the accident and how it happened?						
Describe your injury?						
, , , , , , , , , , , , , , , , , , ,						
When did your accident occur?						
Date: / / Time: am/pm	า					
Was your activity at the time of the accident?	Officially organised competition ()					
(please tick)	Officially organised training ()					
	Social or private competition ()					
	Travelling to and from activity ()					
	Sanctioned fundraising/social event ()					
Please provide the address of where the injury occurred	:					
State the name of any one witness to the injury:	Address of Witness:					
Person to whom accident/incident was reported?	Date and time reported?					
	Date: / / Time: am/pm					
Brief summary of treatment/action taken at the time of the accident/incident:						
Was hospitalisation required?	If yes, please advise the name of hospital:					
If admitted into hospital, how long were you there?	Name of person who gave treatment?					
Do you have Private Health Insurance?	If yes, please give fund name:					
Advise when you did (or expect to):	Cease work/normal activities					
Advise when you did (or expect to):						
	Cease training					
	Cease participating					
	Resume work/normal activities					
	Resume training					
	Resume participating					
Have you ever had this injury or similar injuries in the If yes, please advise when:						
past?	/ /					

The following information is required for Aust Management. <u>Answering these questions will</u>	ralian Baseball Federation research to assist with F not affect your claim.	Risk	
Where did your injury occur? (please tick)	Indoor	()
	Outdoor	()
Surface at point of injury? (please tick)	Grass ()
	Astroturf / Synthetic Grass	()
	Other, please advise	()
Weather conditions? (please tick)	Fine)
	Rain	()
	Showers	()
	Extreme Heat	()
	Extreme Cold	()
Surface Conditions? (please tick)	Wet	()
	Dry	()
	Other, please advise	()

LOSS OF INCOME (ONLY COMPLETE THIS SECTION IF YOU ARE CLAIMING FOR LO	DSS OF INCOME)				
	(Please tick the box)	YES	NO		
Can compensation be claimed under Workers Compensation or any other insurance or any other insurance including Loss of Income?					
2. Have you ever made any previous claims in reinsurance or any other insurance?	espect to personal accident				
3. Have you engaged in any other income earning been injured?	employment since you have				
THE FOLLOWING SECTION MUST BE COMPLETED BY	Y YOUR EMPLOYER / SALAR	Y OFFICER.			
IF SELF EMPLOYED, PLEASE HAVE YOUR ACCOUNT	ANT COMPLETE THESE DET	AILS.			
Name of employer:	Telephone Number: ()	Fax Numbe	r:		
Address of employer:	State	e Post	code		
Date ceased work due to injury: / /	Date expected to resume no	rmal duties:	/ /		
Employee weekly salary as at date of injury: Net \$	Date commenced employme	nt with compa	ny:		
Income Definition: * Self Employed	* Part Time	* (Casual		
During the period of incapacity the employee has receive	d				
\$ Sick Pay From \$ Workers Compensation From	/ to/ / to/ / to/	/ /			
Has the employee returned to work?			^r No		
Has the employee lodged or intending to lodge a Workers Compensation Claim?					
A. IF EMPLOYED					
Salary officers name:	Phone Number: ()				
Salary officers signature:	Date: ABN/	ACN:			
Company Stamp:	, ,				
B. IF SELF EMPLOYED					
Accountant's name:	Phone Number: ()				
Accountant's signature:	Date:				
Accountants Company Stamp:	, ,				





NON MEDICARE ME			NSI	ES)				
(ONLY COMPLETE THIS SECTION IF CLAIMING FOR THESE EXPENSES) Do not attach accounts paid or part paid by Medicare. The Australian Health Insurance Act does not permit us to contribute to any charges covered by Medicare (including the Medicare gap).								
Are you a member of an	•	, -		Yes		No		
Are you a member of a l	Private Health Fund?		*	Yes	*	No		
If yes, please provide de	etails							
Hospital Cover?			*	Yes	*	No		
Extra's covering, Physio	etc		*	Yes	*	No		
Original accounts and re Insurance.	ceipts must be submitt	ted together with d	leta	ails of re	ecov	eries	s from any Privat	e Health
NAME OF PROVIDER	NATURE OF SERVICE E.G DENTAL PHYSIOTHERAPY ETC	DATE OF SERVICE		CHA	ARG	E	PRIVATE HEALTH FUND RECOVERY (IF APPLICABLE)	AMOUNT CLAIMABLE
			_					
			4					
			-					
			╡					
			┪					
							Total	
							Less Excess	
				TOTA	L A	MOL	INT OF CLAIM	
If claiming physiotherapy	or other specialist trea	atment, please pro	vio	de the r	name	e and	d address of refer	ring doctor:
Name of Doctor:								
Address:								



Office use only

Claim Number:.....

Willis Australia Limited ABN 90 000 321 237 AFS 240600



Level 5, 179 Elizabeth Street, SYDNEY NSW 2000 Phone (02) 9285 4111

local call cost only 1300 WILLIS (i.e 1300 945 547) Fax (02) 9283 5276

Email: <u>sports.au@willis.com</u> Website: <u>www.willis.com.au</u>

SPORTS INJURY ATTENDING PHYSICIAN'S REPORT

DOCTOR'S STATEMENT (PLEASE PRINT LEGIBLY)

IMPORTANT

- 1. The patient is responsible for any fee for this statement.
- 2. This form can <u>only</u> be completed by the treating Medical Practitioner, Surgeon or Physiotherapist.
- 3. If "Yes" answered to any of the following, please give details.
- 4. Dashes or blank spaces are not acceptable.

TO BE COMPLETED BY THE ATTENDING PH' Patient's Full Name:	How long have you known the patient?
What date and where were you first consulted by the pa	atient in connection with the present injury?
Are you the patient's regular general practitioner? If not, please advise who is	* Yes * No
What is the exact nature of the present injury?	
Front	Head Head





Do you consider the patients injury to be a new injury?	7	*	Yes	*	No
A recurrence of an old injury?	7	*	Yes	*	No
If yes, please state condition and advise when previous					
Have you referred the patient to any other services or tre	aatment?	*	Yes	*	No
Please specify the type and approximate number of trea			162		NO
* Physiotherapy	,				
J.					
Offitopractic				•••••	
* Other					
Have any surgical procedures been performed? If yes,	· · · · · · · · · · · · · · · · · · ·				
What surgical procedures are contemplated?					
Are there any further remarks which may assist in asses					
le the are one and all the lift and an accord	;	*	Yes	*	NI.
Is there any permanent disability at present? If yes, please explain giving estimated percentage loss of					-
Was the patient obliged to cease work?	7	*	Yes	*	No
If so, when do you expect the claimant to resume:	Some Duties				NO
	Full Duties				
What date do you advise the patient to return to baseba	11?				
Does the patient have any congenital defects or chronic	diseases?	k	Yes	*	No
If yes, please give dates, name of treating doctor and de					
				•••••	
If the patient has been hospitalised, please give name o	f hospital and date	20	hosnita	lise	η.
	Admitted		Date Re		
/	/		/	/	
CERTIFICATION BY ATTENDING PHYSICIAN					
I hereby certify I have personally examined the above named patient a this claim form are consistent with the patient's injury.	and in my opinion the s	stat	ements r	nade	in the Accident details section of
Name:	Telephone Numb	er	:()		
Fax: ()	Email:				
Address:					
Signature:	Qualifications:				
Date:					





METHOD OF PAYMENT
Should a benefit be payable for this claim then you have a choice of receiving your payment by cheque or Electronic Funds Transfer (EFT) to a nominated bank account
Please indicate your preferred method of payment (please tick)
If you would like your payment made by EFT, please complete the details below.
NAME OF CLAIMANT
Title: * Mr. * Mrs * Miss
Name:
BANK ACCOUNT DETAILS
BSB number (all 6 digits are required here) Account Number
* * * * * * * * * * * * * * * * * * * *
Nominated account name:
Bank, Credit Union, Building Society name:
Branch:
DECLARATION
I hereby authorise Claims Services Australia Pty Ltd (CSA) as agents of Calliden Limited (Calliden) to make any payments to the policy holder by Electronic Funds Transfer (EFT) into the above bank account. I understand and agree that the following conditions will apply:
 I agree that the payment is made when CSA has instructed its bank to credit the nominated account and that we release CSA from any further liability in relation to this payment.
 CSA is not responsible for any delays in payment or errors due factors outside its reasonable control, including delays or errors in the financial system or errors in the supplied account details.
 I agree to CSA collecting, holding and maintaining the following personal information to authorise payments to my nominated bank account. I agree to CSA's disclosure of this information, to CSA's bank and my bank for the purpose and administration of processing my payment. I understand that I have the right to access or correct my personal information under the <i>Privacy Act 1988</i>. I understand that my failure to supply full details and to sign this declaration may result in my payment not being paid or my payment being paid into a wrong account.
 I declare that the details in this application are true and correct and (where applicable) I am authorised on behalf of the Company to provide the information above.
Signature: Date:
Print Name:

